

Care and Maintenance of Tournesol Siteworks Lightweight GFRC Products



Warning: *Always open packaging upon receipt to inspect material. Do not store long term in original packaging, or covered with plastic.*

Thank you for purchasing a quality lightweight concrete product from Tournesol Siteworks. We pride ourselves on producing containers and site furnishings that meet with your complete satisfaction, both today and into the future. All our GFRC products are designed for use primarily in exterior applications although they hold up beautifully indoors as well.

A few notes on Tournesol concrete finishes-

- **Travertine Finishes** are created by hand-packing concrete into a smooth mold. Surface variations are an intentional part of the rustic feel of the container. The cracks and pits will have a different texture than the smooth surface, and may appear somewhat darker.
- **Acid Etch Finishes** expose more of the natural sand and aggregate of the concrete. Depending upon the concentration and coloring of these components, despite batch mixing, slight variations are to be expected in the container or between containers. Acid-etch finishes may have some minor irregular surface pitting, but nothing that should distract from the overall look of the product. Acid-etch finishes will typically be sealed, which will add a light sheen to the final product.

General Maintenance & Repair

- Move lightweight concrete products into their location on the delivery pallet, when possible. Otherwise use a sling, and ensure that the sling fully supports the bottom of the product.
- We seal the interior of planters with a cold-applied asphalt based waterproofing layer. This will prevent most internal efflorescence (water and dissolved minerals transmitted from the interior of the pot to the outside surface). Small surface stress cracks may eventually appear in the container, but are typically restricted to the face coat of the concrete, not the stronger backing coat. They will not affect the overall strength and integrity of the planter.
- External efflorescence may occur with both the travertine and acid-etch finishes in planters and site furnishings. Moisture that accumulates on the top of the product may run down the sides. Minerals will wick to the surface where the moisture gathers, and appear as light-colored “fingers” on the surface. It is more noticeable in dark-colored containers, and on those that are unsealed. As the concrete ages, the efflorescence becomes less noticeable.
- Concrete is a porous surface, and despite sealing may absorb moisture and whatever minerals are in that moisture. This can cause changes to the appearance of the surface. Tournesol Siteworks uses a sealer on all acid-etch products to keep changes to a minimum. However, to maintain the look a sealer will need to be reapplied every 3-5 years.
- To ensure pots in interior applications never leak, we recommend using a shallow plastic saucer inside the container. For exterior applications, the pot should have a drain hole in the bottom or side. Otherwise, a pump-out (or siphon) tube must be used to remove water. Water standing at the bottom of the pot over a long period will harm the plant, and may eventually break down the interior waterproofing material.
- Tournesol Siteworks GFRC products are designed to hold up to the elements. However, they can still scratch, crack or chip if abused.
- Take care not to push or pull full-planted pots by the top lip.
- Clean GFRC products with soap & water applied by a bristle brush. Products should be well rinsed to wash away soap and grease. Do not scrub with abrasives or wire brushes (wire residue may rust on surface). Do not clean graffiti-painted surfaces with solvent – it may be absorbed into the concrete surface.

Between Landscape + Architecture

Tournesol Siteworks, LLC
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Tournesol Siteworks' Limited Three-Year Warranty

Tournesol Siteworks, LLC warrants to the initial purchaser of its products that they will repair or replace product that contains a defect in material or workmanship for a period of three years from the date it is delivered to the initial purchaser.

This limited warranty does not include those parts which fall under standard regular maintenance of the planter, including but not limited to parts which are subject to periodic replacement. The warranty does not apply to conditions resulting from misuse, abuse, failure to follow directions for use, unauthorized modifications, neglect, accident or other hazard or the like. ***The remedy under this warranty is limited to repair or replacement, at Tournesol Siteworks's option, of the defective parts of the warranted product.*** Repair or replacement of a part does not extend the warranty beyond the initial warranty period.

This is the only written warranty applicable to the product. The duration of the implied warranty on the product is limited to the three year duration of this express warranty ***In no event shall Tournesol Siteworks be liable for any incidental or consequential damages, including but not limited to damage to any plants which may have been planted in the product.*** Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

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